Remote Monitoring

Your IT assets need to be available, 24x7x365

Accelerated Network Solutions is your strategic partner for getting critical services monitored and events responded to before they affect end users. ANS has partnered with NAble and their N-central monitoring software to deliver affordable full time monitoring with event correlation and escalation delivers the broadest availability, performance and capacity monitoring in its class.

N-central enables you to monitor more devices, more services and more operating systems with greater scalability than any other solution in the space, with the flexibility to use agents or probes for monitoring. Offering more services increases your competitive differentiation, your profitability and your ability to escape the effects of MSP commodization.

Monitoring Process

N-central agents respond to the n-central server in the ANS network operations facility hosted at ViaWest. Monitored events are verified without staffed Security Operations Center which evaluates events and runs events against your customized playbook and escalate to on call engineers or to your in-house IT staff.

What can I monitor?

N-central can monitor the availability and performance of virtually any IP-enabled device, including desktops, laptops, servers, printers, copiers and routers. N-central uses software agents and probes to gather all critical data and build an inventory of devices on your customers' networks.

Detailed monitoring data

Instead of merely indicating whether a device is working or failed, N-central reports more granular information. From your N-central dashboard, you can easily see whether a device is normal, failed, nearing failure, mis-configured, disconnected, reporting stale data or not reporting data at all. This allows you to assess and repair network problems more quickly. What's more, all of these states offer configurable thresholds, so you decide when warnings need to be issued to your technical staff.

Monitoring with Agents and Probes

With N-central, you have the flexibility to monitor your customers' networks with agents, probes or both. Agents are critical for monitoring mobile devices (such as laptops) that are not always connected to the network, while probes are a more cost-effective way to monitor a large number of devices within a network.

N-central's ability to use both agents and probes allows your technicians to get a full view of a customer's network in the most flexible and efficient way possible.

Contact Accelerated Networks today to learn more about implementing our highly effective monitoring solutions.
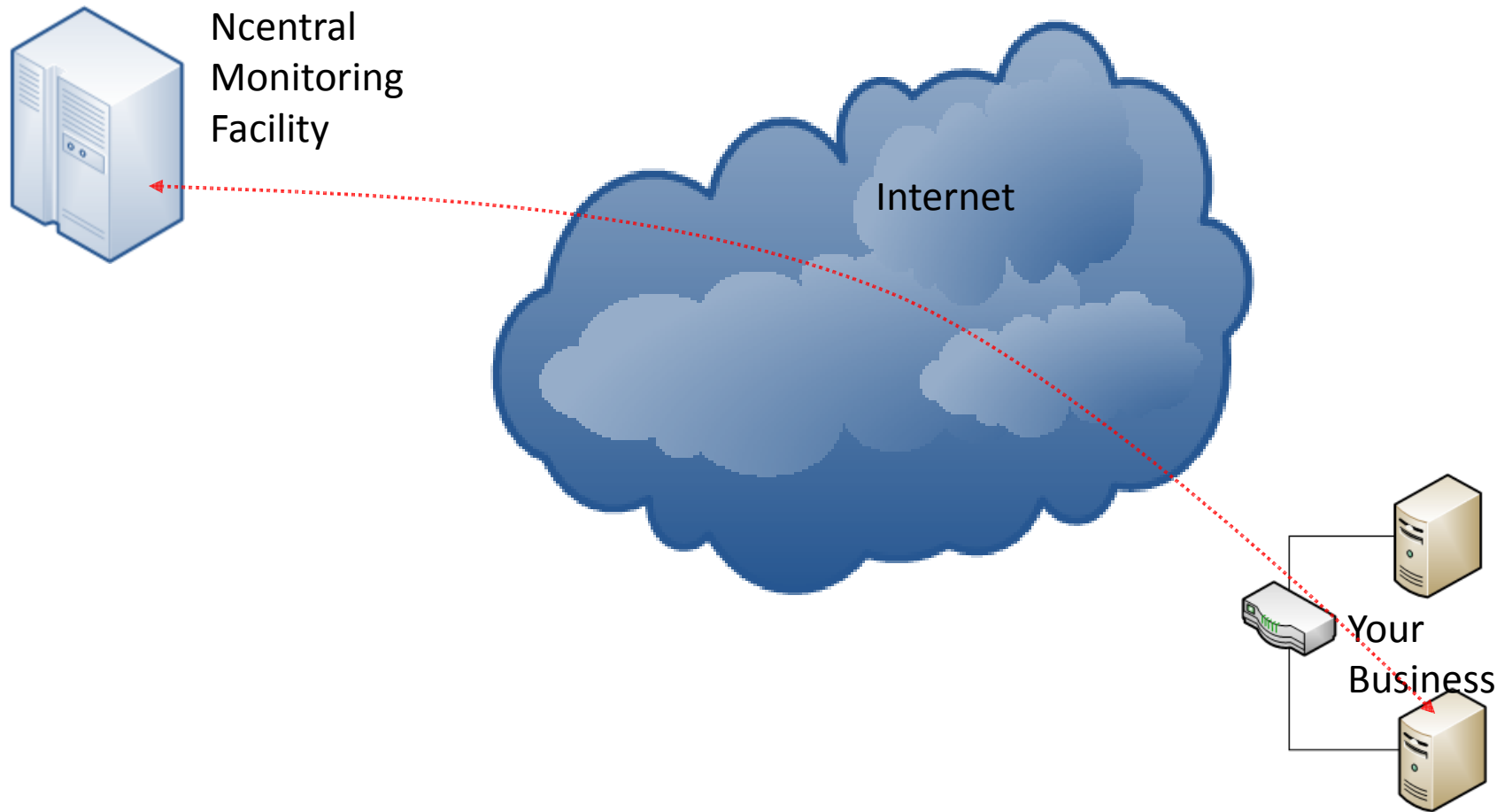
"Our business requires maximum network uptime with immediate support. We use ANS for critical up-time monitoring. The 24x7x365 monitoring has eliminated 'next day' fire drills. Proactive incident response has ensured we are covered even when the office is closed. ANS has helped our company grow from just a few employees in 2003 to over 40 today."

Tim Enright
Director of Operations
Source One Technologies

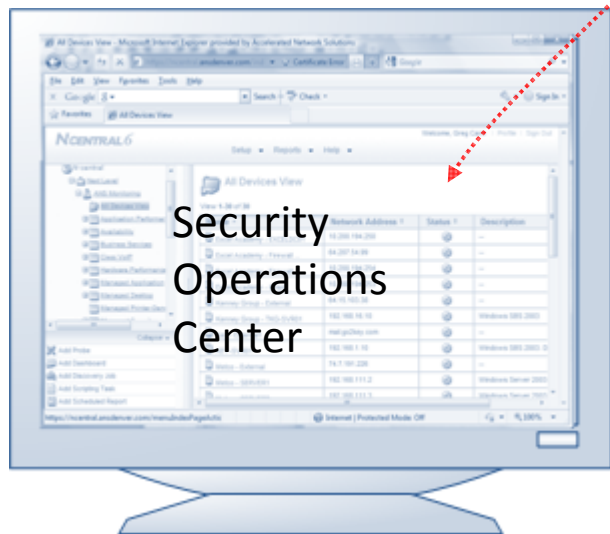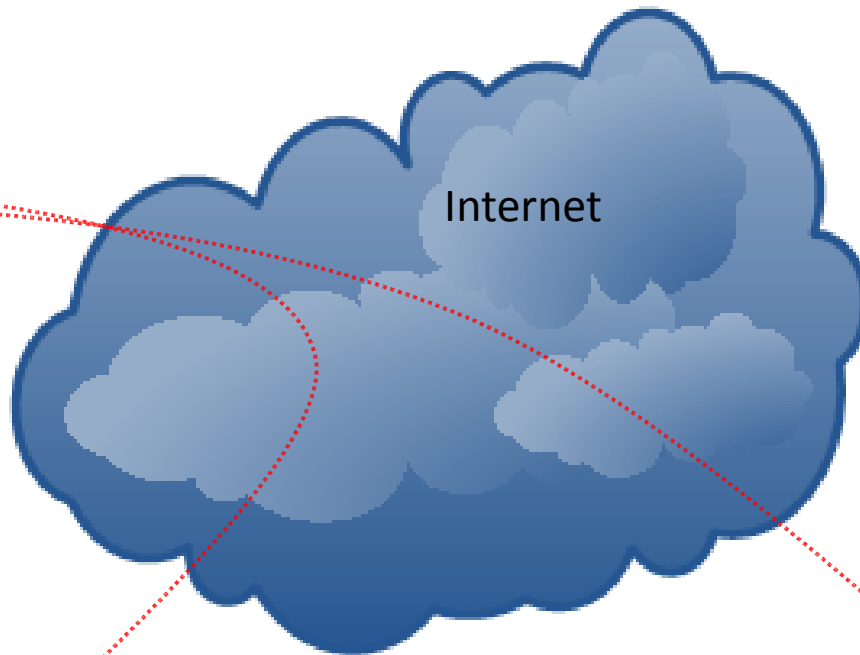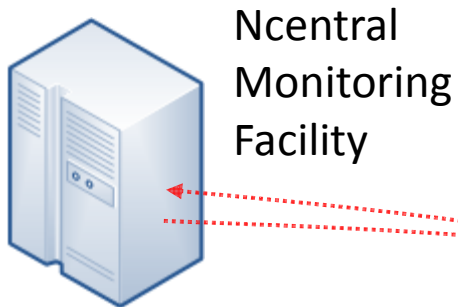*Phone: 303.366.5511*
Email: sales@ansdenver.com
Web: www.ansdenver.com

How it all works:

A software Agent is installed on one of your servers.

The server begins to report its status to our Ncentral Monitoring Center

Ncentral Monitoring Facility

Internet

Security Operations Center

Your Business

Once your servers are monitored the 24x7x365 Security Operations Center monitors for warning and critical alerts

Security
Operations
Follows
Escalation
Playbook

If necessary:
Calls
On Call
Engineer

Notifies onsite
contact via
email